iStatus® Desktop
Powerful Network Monitoring Platform

iStatus Desktop is a user-friendly desktop application specifically designed for non-technical users to receive notifications when Internet connections or network resources are unavailable. Alerts let staff know when a business is operating on a backup Internet connection and when their primary connection comes back online. ArpWatch™ technology adds another layer of protection by defending PC's from ARP poisoning — keeping data and credentials protected. iStatus Desktop can be installed on Windows-based point-of-sale systems, kiosks, and office staff PCs.
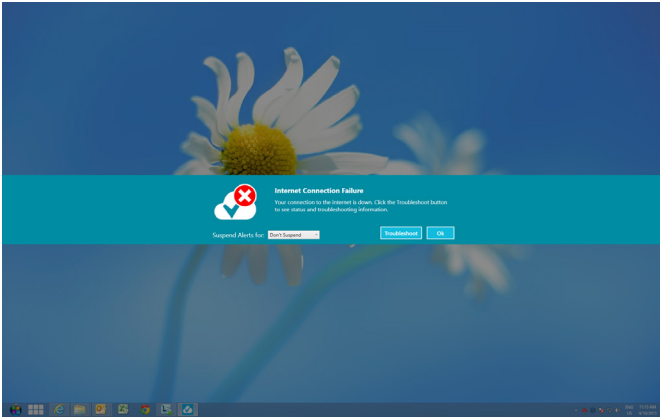
Simple Monitoring For Non-Technical Users

iStatus Desktop is easily installed, cost efficient, and easily deployed to multiple machines. Instead of having to adjust multiple parameters for each target, users may select the sensitivity of each monitored connection point. iStatus Desktop Alerts allow you to easily diagnose connection problems; when coupled with iStatus (our distributed, multi-site network monitoring solution), IT staff are empowered to respond quickly and proactively.

Primary Features:
- Monitor connectivity & critical network services on every PC
- Inform non-technical users when cloud services are down
- ArpWatch alerts and defends against ARP poisoning attacks
- Correct Status™ eliminates stale notification messages
- Enterprise ready features help IT resolve issues
- Root-cause analysis performed automatically to pinpoint problems
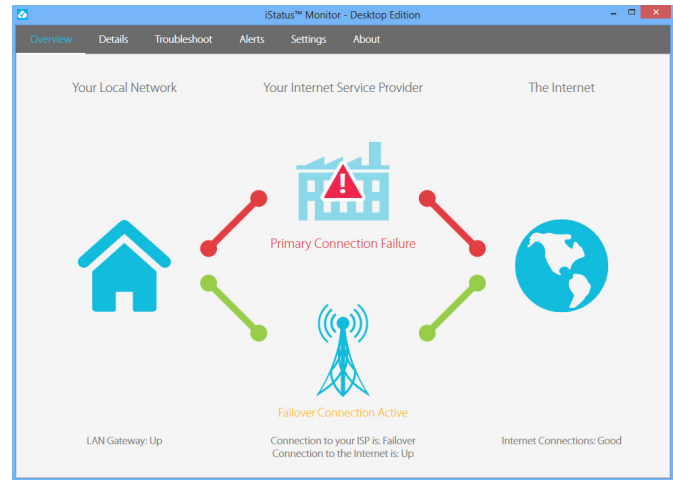- Silent background testing

Instant Alerts

Human-readable alerts are built to be easily understood by non-technical users. In this example, a full screen failover alert is displayed on a Windows system. With instant alert information, users know when their connection has switched to the failover connection, and are reminded to stop high bandwidth activities such as streaming. In addition to full screen alerts, iStatus Desktop provides smaller popup alert settings, which still provide the necessary information for users to respond to their ISP outage and resolve the issue quickly.

Normal Connection

In the example above, the iStatus Desktop Dashboard displays what an ideal connection scenario will look like. There are no interruptions to the ISP connection. The grey bars indicate that your failover connection is not active at this time but the failover connection is still ready should downtime strike the business unexpectedly.

Failover Connection

In the example above, the iStatus Desktop Dashboard displays what a failover connection scenario will look like. There has been an interruption to the ISP connection indicated by the red bars. The green bars indicate that the failover connection is now active. Because the automatic failover connection has switched over, the business continues to operate seamlessly until the ISP connection is restored.

Your Network Resources

Fully customized for your monitoring needs, iStatus Desktop allows you to view the connection uptime of items that matter most to you. Clickable locations allow you to take a deeper look at features such as the number of failover events as well as time and dates for each failover event.

By taking a deeper dive into your network resources, IT staff can determine when downtime is occurring and how frequently the failover connection is being used.